

POOL AREA BOOKING TERMS

1. Bookings cannot be cancelled, and no refunds will be issued.
2. A booking may be rescheduled no later than 24 hours before the reservation, subject to availability, and only once. Rescheduling is possible only for dates that are available for booking on our website.
3. Children under 6 years old – free of charge.
Children aged 6–12:
 - Week Days (Mon–Fri): UAH 900
 - Weekends (Sat–Sun): UAH 1,100
4. Payment is made on-site. No additional sunbed or seat is provided.
5. Children aged 12 and over require a separate booking at the adult rate.

POOL AREA RULES

1. Bringing outside food or beverages is not permitted, as our restaurant offers a wide selection of food and drinks.
Exception: baby formula and special dietary food for infants.
2. We are dog-friendly. Dogs weighing up to 4 kg are welcome, provided they are kept on a leash or in a pet carrier.
3. Smoking is permitted only in designated smoking areas.
4. DOM is designed for peaceful relaxation. To ensure a comfortable experience for all guests, we kindly ask you to maintain a quiet atmosphere, refrain from playing loud music through portable speakers, and avoid excessive noise.
5. For the safety and comfort of all guests, diving into the pools is prohibited.
6. Please wear footwear while walking around the pool area to protect yourself from splinters.

